



Event Refunds, Cancellations & Rescheduling Policy

Event Refund Policy:

1. Please choose carefully. We do not normally give refunds if you simply change your mind, are unable to attend the event or make a wrong selection or decision.
2. A change in your personal circumstances does not warrant cause for a refund.
3. All requests for refunds must be sent via email to Info@in2adventure.com.au with a copy of the Event Entry before a credit or refund less an administration fee will be considered.

Refunds of Incorrect Entries:

4. Entrants are advised to check all details on their order prior to making payment and to ensure that the entry details are correct and the correct number of entries has been selected. We do not normally give refunds if you make a wrong selection.

Event Cancellation Policy:

Where an event is cancelled due to weather conditions, natural disasters, 'acts of god', terrorism, war or any other reason deemed so by the organisers, a non-transferrable credit less an administration fee valid for 6 months will be given.

Event Rescheduling Policy:

Where an event is rescheduled due to weather conditions, natural disasters, 'acts of god', terrorism, war or any other reason deemed so by the organisers, the following applies:

5. In the event of an Event being rescheduled Section 1, 2 and 3 above are superseded by the Event Rescheduling Policy.
6. All entries received prior to the rescheduling of the event will automatically be transferred to the new event.
7. Participants that are unable to attend the new date and provide written proof within 7 days of the announcement that they are unable to attend will be issued with a non-transferrable credit less an administration fee, valid for 6 months
8. Entries received post the rescheduling of the event will be treated as per sections 1, 2 and 3 above.

To advise us of a cancellation email the team at info@in2adventure.com.au

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